

2018/2/22

Complaint Management Plan

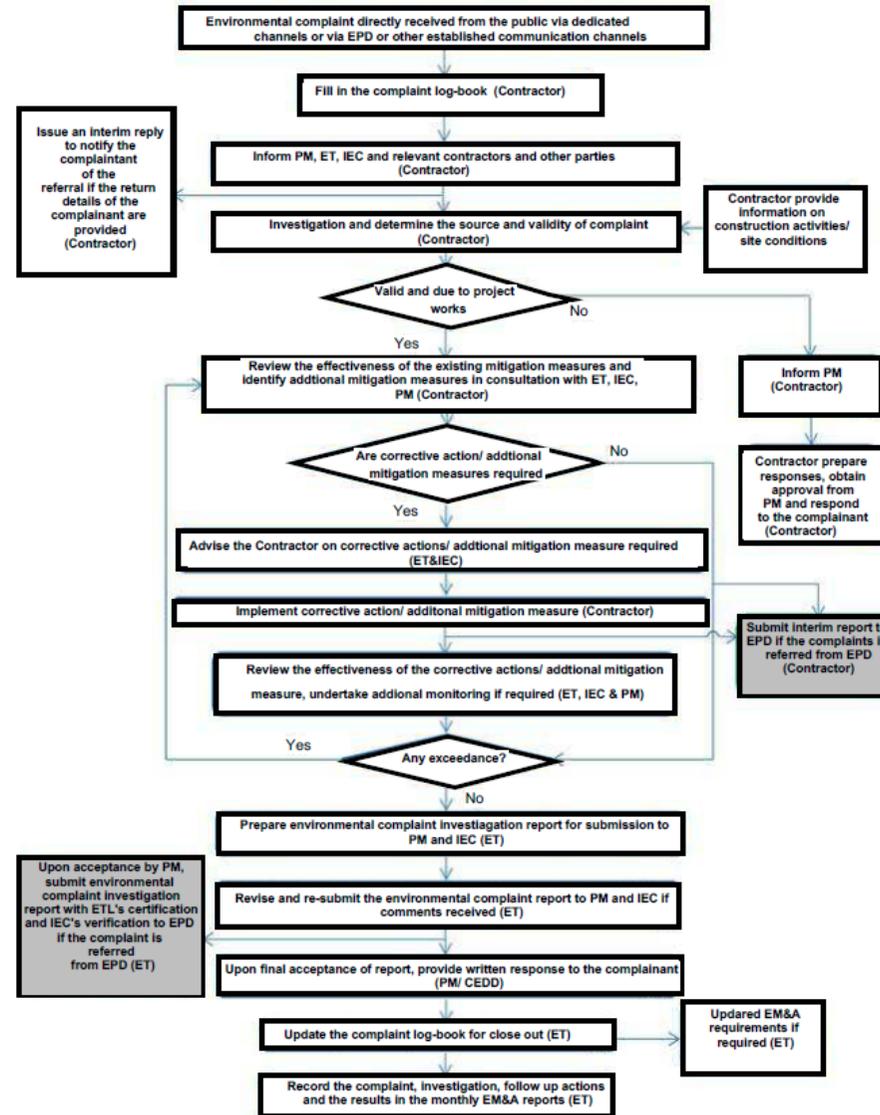


Figure 15.1

Environmental Complaint Handling Flow Chart